

The Glenfield Surgery

Patient Participation Group



Newsletter May 2016

At the April meeting, the PPG decided to produce a monthly newsletter instead of one every 6 months. We thought that a lot of the information in the 6 monthly newsletter was out of date by the time it was produced, it is too long so patients might not read it and it takes too long to produce. So now by having a monthly newsletter we can keep it short, sharp and to the point.

If any patient would like the newsletter sent to them by e-mail each month, can they either complete a form in the surgery by the ground floor PPG notice board and leave it in the 'Suggestions' box or e-mail the PPG at glenfieldsurgeryppg@outlook.com leaving your e-mail address and confirming that you are okay with the PPG holding your e-mail details for the sole purpose of sending you the newsletter.

The News

During April the car park was re-surfaced and marked out again leading to an additional disabled parking spot being created in front of the house and by doubled parking some of the staff car parking, creating additional spots for patients. When you consider some other local Practices, we are lucky to have so many spots available for our patients.

Two new pieces of equipment have been obtained by the Practice which should benefit patient care. Firstly, a **Blood Pressure Monitor**. This will be located in the ground floor waiting room and will be available to patients to take their own blood pressure. The machine prints out the reading along with the patient's pulse rate. Patients will be able to either keep a check on their blood pressure for their own interest or if they know that the doctor will be taking it during their consultation, then they can take it beforehand. Full instructions for use will be available in the surgery.

The other piece of equipment obtained is an **Electrocardiogram (ECG)** machine. This measures the electrical activity in the heart. Currently when you see your doctor, if they suspect that you have certain types of heart problems, they will send you for an ECG. Glenfield hospital has walk-in facility which patients from the Practice normally attend for a heart test. With the on-site ECG machine, patients can be tested at the Practice.

The refurbishments to the house are coming to a conclusion with the last major item being the completion of the walkway between the buildings. More details on the use of the house will appear in next month's newsletter. The PPG would like to thank people for their patience whilst this building work has been carried out and trust that the additional consulting rooms now available will enhance patient experience.

June 6th – 10th is PPG Awareness week. The PPG will be in surgery for that week to enlighten patients about their work and if possible, to recruit more members to the group.