

# The Glenfield Surgery

## Patient Participation Group



### Newsletter December 2016

Welcome to the December edition of the PPG Newsletter. Your PPG would like to wish you all a very Merry Christmas and a Happy and Healthy New Year.

#### **Practice news**

Dr Duru will be leaving us on the 30<sup>th</sup> December. Jane Kirkpatrick, receptionist, left on 15<sup>th</sup> December. Registrars Drs Smith, Faizi & Charavda left on the 6<sup>th</sup> December. Dr Jordan & Dr Bari joined the Practice on the 7<sup>th</sup> December as replacements. On 5<sup>th</sup> January Dr Ahmad returns from maternity leave and on 9<sup>th</sup> January Dr Whala joins as a salaried doctor. This complement of doctors will enable the Practice to see some 450 patients each week. We wish them all every success in the future.

In January a private osteopath, Dhruve Shikotra, will be using a consulting room for 2 mornings each week should patients wish to take advantage of this service. Notices about this will be displayed in the waiting rooms nearer the time.

Respiratory nurses will be running clinics for patients with COPD and chronic asthmatic conditions from 28<sup>th</sup> January 2017. Our practice nurse, Jo Marlowe, will be receiving training so that she can run this clinic.

### **An urgent request from your PPG**

We are in desperate need of more members on the Patient Participation Group. With two recent resignations we are now down to four members. The PPG is there for the benefit of patients to look at new services and to help improve existing services. We meet every two months on a formal basis. These meetings are minuted and the minutes posted on the waiting room notice boards and the Practice website [www.theglenfieldsurgery.co.uk](http://www.theglenfieldsurgery.co.uk)

Our next task will be to carry out the Annual Patient Survey and to analyse the results and, as necessary, to produce an action plan to work with the Practice in completing. This will be done in January and February 2017.

If you think you can help and are able to spare a few hours to assist in the tasks we are working on, then please email the PPG at [glenfieldsurgeryppg@outlook.com](mailto:glenfieldsurgeryppg@outlook.com) leaving a contact telephone number and the chairperson will call you with further details. If you yourself are not able to help but know someone who is then can you please pass this information to them. The only requirements are that you are aged 16 or over, a patient at the Practice or a carer for a patient at the Practice.

#### **Local Pharmacy Services**

We are at the time of year where many patients suffer with coughs and colds. Your local pharmacist is able to advise you on these conditions and many others, without you needing to visit the GP at this busy time of year. They will also recommend appropriate medication.

Services provided by Pharmacists are listed on the NHS Choices website and you can find your local pharmacy listed there.

The NHS Choices website, [www.nhs.uk](http://www.nhs.uk), provides a wealth of information about NHS services, location of local GPs, Pharmacies and Dentists as well as information on the treatment of medical conditions.

If you wish to receive the newsletter by email each month, then either complete a form in the surgery and leave in the PPG suggestions box in the ground floor waiting room or email your request to [glenfieldsurgeryppg@outlook.com](mailto:glenfieldsurgeryppg@outlook.com)