

The Glenfield Surgery

Patient Participation Group



Newsletter September 2017

Welcome to the September 2017 edition of the PPG Newsletter.

Practice news

CQC Inspection

The formal report from CQC inspection carried out on 13 July 2017 has now been received by the Practice and is available to view on the website. Go to the site at www.theglenfieldsurgery.co.uk and click on the Care Quality Commission under the Quick Links. From here you will be able to view the report.

Annual Flu clinic

The letters inviting patients in for the annual flu vaccination have been sent out to patients in the at risk groups. If you have not received a letter but believe you are in these groups then please contact reception. So far over 1300 appointments have been booked.

Over the next 2 – 3 weeks appointments are available in September on Monday 25th, Wednesday 27th, Thursday 28th, Friday 29th, and Saturday 30th. In the early part of October appointments are available on Monday 2nd and Thursday 5th. Patients with online access to the surgery may book their appointment online.

Posters have been displayed in the surgery explaining the eligibility for the shingles vaccination.

PPG news

The Practice has asked if the PPG would consider organising some social events to give patients the opportunity to meet others. The PPG does not feel at this time that they have the resources available to undertake this. However, a local organisation exists that more than meets this need. The Glenfield U3A. The U3A has over 300 members and more than 40 interest groups. It is aimed primarily at people who have finished full time employment. The U3A has a monthly meeting at St Peter's church hall and the interest groups meet on a regular weekly or monthly basis to pursue anything that a sufficient numbers of members wish to pursue. For example, there are 6 walking groups, 3 eating groups, a German language group, calligraphy and many more. To see full details Google [glenfield u3a](#) and you see what it's all about.

Suggestion box

The PPG has a 'Suggestion Box' in the ground floor waiting room. Some patients, however, are using this box to drop in their repeat prescription. The box is opened but not daily so this can cause considerable delay to you receiving your medication. **Please use the box in the foyer for repeat prescriptions.**

USEFUL CONTACT DETAILS

Glenfield Surgery	tel: 0116 2333600	Website: www.theglenfieldsurgery.co.uk
Out of Hours GP service	tel: 111	
NHS111 Advice 24/7	tel: 111	
Glenfield Pharmacy	tel: 01162876167	Website: www.glenfieldpharmacy.co.uk
Morningside Pharmacy	tel: 0116 2332713	Website: glenfield@morningsidepharmacy.co.uk
Patient Participation Group		email: glenfieldsurgeryppg@outlook.com

If you wish to receive this newsletter by email each month, then either complete a form in the surgery and leave in the PPG suggestions box in the ground floor waiting room or email your request to glenfieldsurgeryppg@outlook.com

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