

The Glenfield Surgery

Patient Participation Group



Newsletter August 2017

Welcome to the August 2017 edition of the PPG Newsletter.

CQC INSPECTION JULY 2017 GLENFIELD SURGERY RATED GOOD

We are delighted to announce that following the latest CQC inspection, carried out on 13th July, the surgery has been rated **GOOD**. The Practice was inspected on around 30 different facets and is rated Good on each of them. The 'final' report has been seen by the Practice and we are now awaiting the formal issue from the CQC. As soon as it is received, we will load it to the website.

Practice news

Staff starters/leavers

Sophie Hayes – receptionist joins on 4th September.
Susanne Lawrence joins 11th September and will work in the claims office.

Annette King left 31st August.
Dr Mannan leaves 21st September.

Annual Flu clinic

It is planned to begin the Annual Flu clinic week commencing 18th September. Approximately 4000 patients will be sent letters inviting them to attend for vaccination. These are patients in the 'at risk' groups.

Posters have been displayed in the surgery explaining the eligibility for the shingles vaccination.

Redecoration

Over the August Bank Holiday the surgery has undergone some redecoration to 'brighten the place up'

USEFUL CONTACT DETAILS

Glenfield Surgery	tel: 0116 2333600	Website: www.theglenfieldsurgery.co.uk
Out of Hours GP service	tel: 111	
NHS111 Advice 24/7	tel: 111	
Glenfield Pharmacy	tel: 01162876167	Website: www.glenfieldpharmacy.co.uk
Morningside Pharmacy	tel: 0116 2332713	Website: glenfield@morningsidepharmacy.co.uk
Patient Participation Group		email: glenfieldsurgeryppg@outlook.com

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