The Glenfield Surgery

Patient Participation Group

Welcome to the August 2018 edition of the PPG Newsletter

Practice news

Staffing

Verity Swan, Mental Health nurse, will be leaving the practice at the end of August. Her replacement will join the practice in due course.

Valerie Derave, Acute Specialist nurse, will also be leaving at the end of August.

Apprentices – one young lady has recently been offered an apprenticeship but has turned the offer down. We are still advertising at the Leicester College.

Building works

Obtaining suitable quotes for the planned extension to the attic are still being sought. As this is a major piece of work nothing much else will happen until it is completed.

As a result the fitting of the automatic doors to the surgery and Building B will be delayed. This is disappointing as it had been anticipated that the new doors would be fitted prior to the commencement of the flu clinics.

As part of the general upgrade to some of the rooms, 11 new couches are to be ordered.

Open access blood test clinics

Effective from 1st August, the open access blood test clinics is available on Wednesday and Friday mornings from 8:30am until 12:00. If you have been asked by your GP to have a blood test then simply book yourself in at Reception on either Wednesday or Friday morning and ask for a blood test. Your GP will have put your blood test details on to your record.

If you have your own blood test form from elsewhere (eg. the LRI), then ask for a blood test at Reception and tell them that you have your own form.

Payments to the Practice

If you need to make a payment to the practice, then with effect from 13th August your payment will need to be made by either a debit or credit card, (with the exception of American Express). Cash will only be accepted in exceptional circumstances.

Flu vaccination clinics

The flu vaccination programme is due to start in the last week of September. Letters will shortly be sent to patients in the 'at risk categories' inviting them in for vaccination. You are strongly advised to take up this invitation.

3000 vaccinations will be delivered to the practice between 14th September and 2nd October.

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Healing Little Hearts (HLH) charity

The "Guess the baby' picture competition and the 'world cup sweep' raised a total of £90.

A raffle for a hamper will be held week commencing 20th August. Tickets £2 each. Look out for details in the waiting room.

To help push the fund raising along, we are targeting the Leicestershire 3 Peaks challenge for April 2019. The challenge is to walk to the top of Bardon Hill, Beacon Hill and to Old John in Bradgate park. The walk is about 16 miles long and presents a reasonable challenge for anyone who wishes to take part.

Further details will be posted about the challenge in the September newsletter and around the surgery. You can help by volunteering to take the challenge, finding volunteers for the challenge or by sponsoring someone in the event. We hope this will make a significant impact in our aim to raise £6,000 for **HLH**.

If any patient would like to know more about the PPG or would be interested in being a member of our group or the Reference Group then please leave contact details in the suggestions box or contact us at our email address below.

USEFUL CONTACT DETAILS			
Glenfield Surgery	tel: 0116 2333600	Website:	www.theglenfieldsurgery.co.uk
Out of Hours GP service	tel: 111		
NHS111 Advice 24/7	tel: 111		
Glenfield Pharmacy	tel: 01162876167	Website:	www.glenfieldpharmacy.co.uk
Morningside Pharmacy	tel: 0116 2332713	Website:	
glenfield@morningsidepharmacy.co.uk			
Patient Participation Group		email:	glenfieldsurgeryppg@outlook.com
Spinal Health Clinics (private Osteopathy service)	tel:	**07956 231587**	

If you wish to receive this newsletter by email each month, then either complete a form in the surgery and leave in the PPG suggestions box in the ground floor waiting room or email your request to glenfieldsurgeryppg@outlook.com

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