

The Glenfield Surgery

Patient Participation Group



Welcome to the July 2018 edition of the PPG Newsletter

Practice news

Car Park

Parking Eye took over the management of the surgery car park on 12th June 2018 so any issues with car parking will need to be taken up with Parking Eye.

IMPORTANT – if you find that your visit to the surgery exceeds 90 minutes then you will need to give your car registration number to reception before you leave the surgery. They will pass this on to Parking Eye to ensure you do not receive a PCN. It is expected that nearly all patients will be able to visit and leave the surgery within 90 minutes.

Staffing

Racheal Boyd, receptionist, joined the practice on 11th June as maternity cover for Sophie. Racheal will be with us for 12 months and we hope she will enjoy her time with us.

We also send our best wishes to Sophie on the forthcoming birth of her baby.

A Registrar will be leaving the practice in August and two Registrars will be joining the practice.

The practice is looking to recruit 1 or possibly 2 apprentices. An advert has been placed at Leicester College.

Building works

As well as the extension of the attic space into a formal training room and the fitting of automatic doors to the surgery and building B, a number of other items has been given approval for purchase by the County Council to improve equipment and conditions at the surgery.

Some delay is occurring though as the practice needs to submit 3 quotations for all items before the County Council will finally authorise the expenditure. It is proving to be a bit of a slog and a frustration but we will get there in the end.

Healthy Little Hearts (HLH) charity

In the past few weeks the surgery has run a “Guess the baby” picture competition and a ‘world cup sweep’.

Next up is a hamper to be raffled. Look out for ticket sales and if you are able to, please give your support.

PPG News

We have 5 members on the PPG who are Sylvia Beck, Nichola Pell, Mick Reeves (Chairman), Mina Rodgers and Dave Zanker. If you need to contact any of us then you can email us at glenfieldsurgeryppg@outlook.com or leave details in our suggestions box in the ground floor waiting room near the blood pressure machine.

The Glenfield Surgery

Patient Participation Group



If any patient would like to know more about the PPG or would be interested in being a member of our group or the Reference Group then please leave contact details in the suggestions box or contact us at our email address above.

USEFUL CONTACT DETAILS

Glenfield Surgery tel: 0116 2333600 Website: www.theglenfieldsurgery.co.uk

Out of Hours GP service tel: 111
NHS111 Advice 24/7 tel: 111

Glenfield Pharmacy tel: 01162876167 Website: www.glenfieldpharmacy.co.uk
Morningside Pharmacy tel: 0116 2332713 Website: glenfield@morningsidepharmacy.co.uk

Patient Participation Group email: glenfieldsurgeryppg@outlook.com

Spinal Health Clinics (private Osteopathy service) tel: **07956 231587**

If you wish to receive this newsletter by email each month, then either complete a form in the surgery and leave in the PPG suggestions box in the ground floor waiting room or email your request to glenfieldsurgeryppg@outlook.com